

FinOps

Digital Technology Service



Agenda

- Who are we
- Addressing FinOps
- CI/CD
 - Pillars of CI/CD
 - Sorint's Tailored Journey
 - Experts Involved
 - Closer Looks
- Success Stories
- Bonus slide Related by Sorintains
- Going Forward

17 Offices **3** Continents

EUROPE

Milan, Rome, Bergamo, Turin, Padova, London, Madrid, Frankfurt, Paris, Wroclaw, Brasov, Bologna, Lecce

USA

San Diego

AFRICA

Douala



Other Business Units







Facts on Sorintians

+900 Skilled People

Cloud Engineers

SREs

DevOps Engineers

Developers



+40K

Training

hours

per year



+50

Technical

Sircles



Methodology

ISO 27001

ISO 20000

ISO 9001

ISO 14001



PM Methodology

Prince2

PMI

Agile

SCRUM/UX



+35

Years of

experience,

with a

Startup mindset



+250

Large

Enterprise

Customers



Industries

Finance & Insurance,

Utility & Telco,

Industry & Services,

Transport,

Public Administration



98%

Customer

Retention

Rate







Lack of organizational awareness on cloud provider's billing models & pricing



Extreme granularity/ambiguate in cloud providers bills



Complex price lists across different silos/regions



Constant change in cloud provider offerings



Complex deployment models across multiple public clouds



Ease of resource provisioning



Lack of standardization between different cloud providers



Complexity in forecasting, demand, and managing capacity

97%

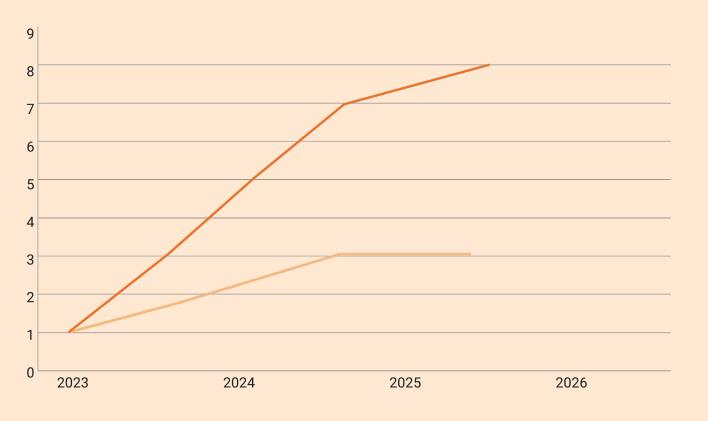
Had experienced cost optimization challenges in the cloud.

*Couldability – Financial Management Tool

Addressing FinOps

Addressing FinOps – Why?

CapEx vs OpEx





By 2025 **80%**

A prediction that organization who don't adopt FinOps services will overspend by **40% or more**, on public cloud environment.

Gartner – Management Consulting Company

Addressing FinOps – Why?



The new operating model introduced new complicated factors

Decentralization

Finance &
Procurement
vs
All IT teams

A lot of variables

Fixed.
Variable spending became the norm

Very difficult to forecast budgets

On-demand

Overprovisioning

The question becomes:

Techniques to control and utilize consumption of resources in the cloud?

FinOps



- An essential financial management discipline and cultural practice that allows organizations:
 - get maximum business value
 - to collaborate (engineering, finance, technology and business teams)
 - on data-driven spending decisions.

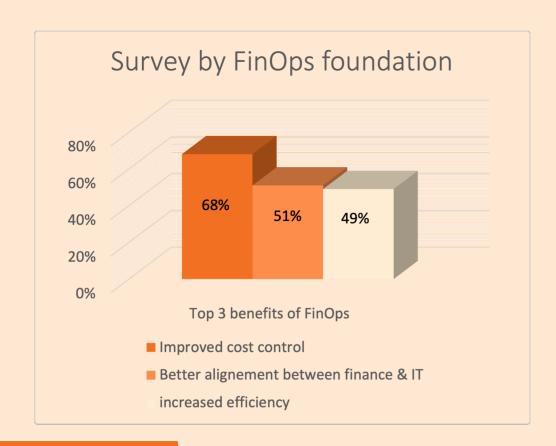
This involves

- Implementing processes and tools to track, analyse, and manage cloud costs
- Educating stakeholders on best practices for cloud cost optimization.

FinOps



- This collaboration ensures:
 - Alignment with business objectives
 - Cloud usage is optimized
 - Overall cloud services is reduced.



Optimizing cloud costs without sacrificing performance or funcationalities

Stakeholders shall speak the same language

Pillars of FinOps





Accountability and enablement

Focuses on establishing a centralized crossfuncational team whose responsibility is to set governance and standards to manage cloud costs.



Cost optimization

Identifying key cost drivers, providing visibility, and making it a continuous process to constantly optimize cloud costs.



Tools and Accelerators

Using the right cloud cost tools to properly allocate and effectively track cloud spend.



Measurement and realization

Developing KPIs and business value matrics to track success of cloud transormation.



Planning and Forcasting

Cloud costs and deciding on a proper showback or chargeback mechanism

FinOps - Journey



High-level overview

Awareness Inform

Identifying cost inefficiencies, tracking cloud spend, and understanding the business impact

Optimization **Optimize**

Implement cost management strategies and tools to optimize their cloud usage. This may include rightsizing resources, leveraging reserved instances, and implementing cost allocation and chargeback mechanisms.

Governance **Operate**

Governance policies and processes to ensure compliance, security, and cost optimization. This may involve setting up cost centres, defining roles and responsibilities, and establishing policies around resource usage and access.

Culture **Operate**

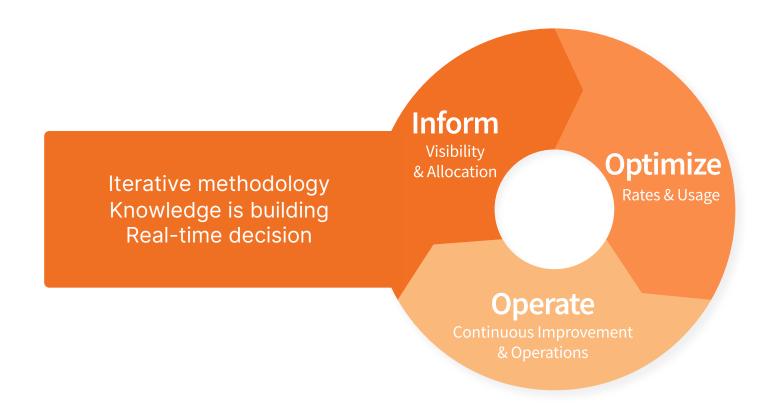
A culture of cost optimization and accountability within the organization. This may involve educating stakeholders about cloud costs, incentivizing cost optimization, and fostering collaboration between teams to drive efficiency and innovation.

It's not a one-time activity, but rather an ongoing process of continuous improvement

FinOps - Journey

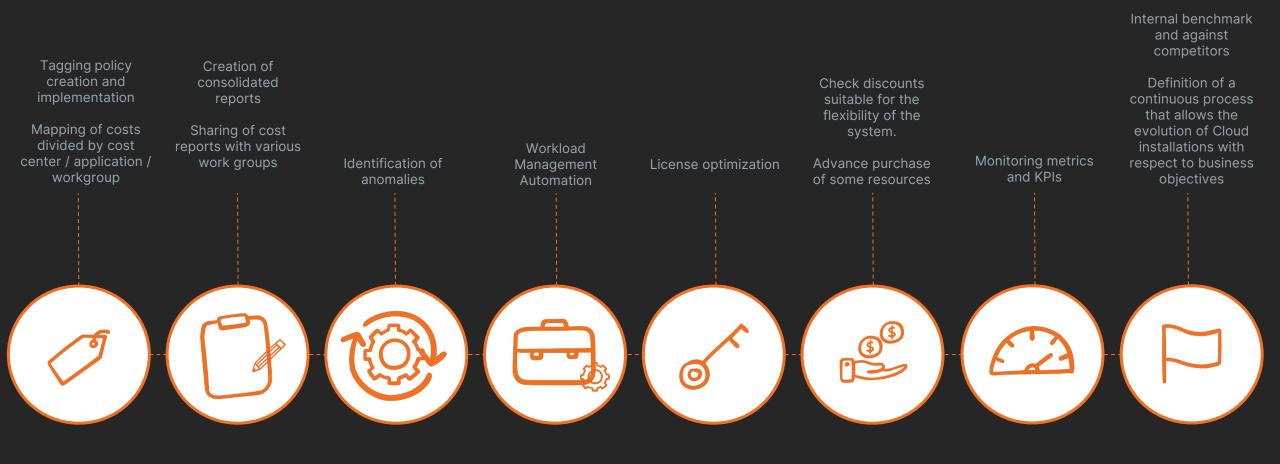
High-level overview





Sorint Tailored Journey





Day x

Continues support

Continues support

Continues support

Experts Involved





FinOps



AWSome



Next Exterprise X Team (Next)



Microsoft & Azure

Senior masterminds





+20 years of experience. DB infrastructure and cloud



Raffaello Ferrari

Database & Cloud Architect | FinOps Specialist

+7 years of experience. DB infrastructure and cloud



Luca Pedrazzini MD and FinOps enthusiast



Some prestigious certifications













Architecture - Closer Look



Understanding Fully Loaded Costs

Map spending data to the business

Set tag strategy and compliance

Create showback and chargeback reporting

Define budgets and forecasts

Dynamically calculate custom rates and amortization metrics

Enable Real Time Decision Making

Provide timely and consistent spend / usage data to all stakeholders

Identify Anomalies

Find & Remove underutilized services

Benchmark Performance

Trending & Variance
Analysis

Create Scorecards, metrics & KPI's

Benchmark internally and against "industry" peers

Optimize Usage

Rightsizing

Workload Management

Automation

Optimize Rates

Balance use of various rate types

Select discounts that match your flexibility

Pre-purchase capacity

Custom and Volume
Discounts / Sustained
Usage

Utilize Marketplace

Licensing Optimization

Align Plans to the Business

Mini-Business Cases

Tracking and Trending

Communication strategy

Ongoing reviews with stakeholders on optimization opportunities

Develop a framework for decision making that aligns with the business drivers

Leading to

Manifestation of success



Cross-organizational trust



Accountability & auditability



More predictable cloud spending



Unit-based economics



Reduce cost/spending



Acceleration in innovation with lower risks

Success stories



Delivered by: Sorintians



Large multinational enterprise Start a FinOps Journey

Challenge

Introduce FinOps

- Oracle cloud & Azure platform.
- 3 months evaluation.

Going forward

Understanding and engaging stakeholders.

Tags and reporting became the primary focus.

Accepting the challenge - Solution and Implementation

Client had resources classified as "high variables". Business units are subject to updates in their denomination.

- Adopted a tool for reading tags of resources.
- Real-time

Over a period of 30 days. A conducted analysis was in-hands. Avg. of CPU, memory, storage, and on recurring peaks.

Result & delivery (UTD)

- For 3 different applications.
- Actionable saving reports of, 26.7%, 9.5%, and 50.5%.
- New tagging strategy.
- Submitted reports. On environment, cloud provider, company. Etc
- Introduced periodic reports.
- Forecasting future cost.

Success stories

Delivered by: Sorintians



European Biomedical Research Foundation (FERB)

Migration to Oracle Cloud. Applying FinOps

Challenge

Low performance datacenter premise.

- Hardware and software performance issues.
- Increase security measures cyber threats
- Supply to other hospitals requirement.

Going forward

Proposed 2 scenarios:

- Renovate the on-premise datacenter.
- Migrate to Oracle cloud.

Simulated a 5 years study which clarified:

- Oracle cloud up to 35% lower cost vs new hardware infrastructure.
- Oracle opportunity to update OS servers (Windows and Linux) latest compatible version.
- A significant upgrade to security measures. E.g. Separated networks, dedicated VPN, and Infrastructure level.
- Advantages in scalability, security, flexibility, and integration.

Accepting the challenge - Solution and Implementation

FInOps methodology-driven analysis and implementation to redesign the infrastructure's performance, and have estimate costs. In Which, opened opportunity to optimize the allocation of VMs to support the various applications.

Result & delivery (UTD)

- Data-driven decisions and implementation.
- Control and successful migration.
- 10% more saving vs expected.
- Invested in Disaster Recovery Environment.

Bonus Slide



Related Solutions and Tools by Sorintians



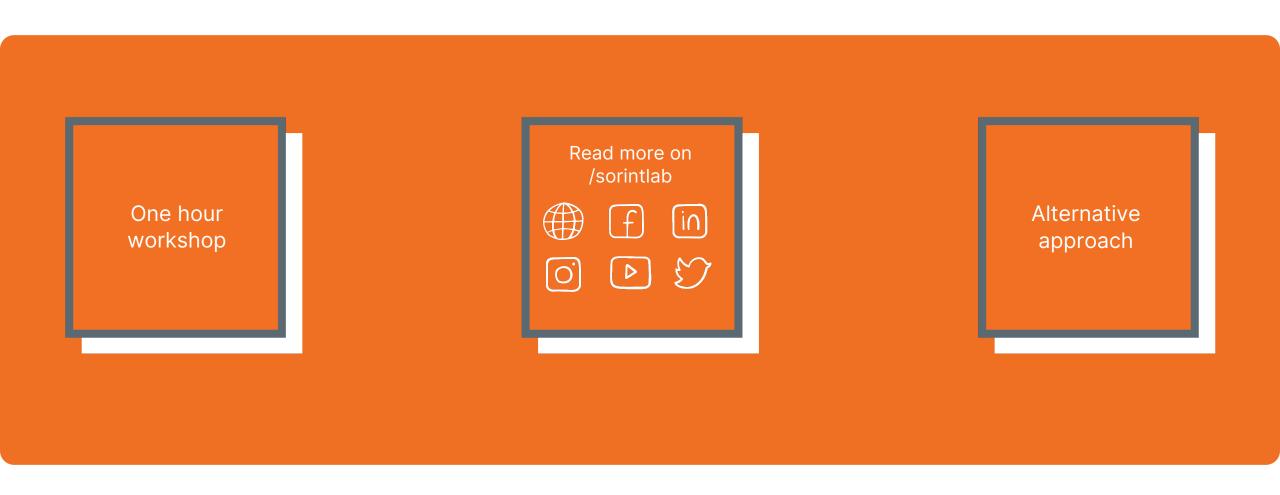
ErcoleProactive Software Asset Management

A service and an open-source software product that tracks database licenses for optimization and compliances. Ercole can help you improve database performance, capacity and security level.

ercole.io

Going Forward

How we can move forward from here





BUILDING GREAT TECHNOLOGY

