Project Management
Digital Technology Service
Agenda

Who are we

Project Management
  • Pillars of PM
  • Types of PMO

Sorint's Tailored Journey
  • Instantiated from
  • The model
  • Closer Looks

Going Forward
17 Offices
3 Continents

EUROPE

USA
San Diego

AFRICA
Douala

Other Business Units
Overview Facts

**900+**
Tech-Savvy
- Cloud Engineers
- SREs
- DevOps Engineers
- Full Stack Developers

**+40000**
- Training hours per year

**50+**
- Technical Sircles

**Methodology**
- ISO 27001
- ISO 20000
- ISO 9001
- ISO 14001

**PM Methodology**
- Prince2
- PMI
- Agile
- SCRUM/UX

**250+**
- Large Enterprise Customers

**Market**
- Finance & Insurance
- Utility & Telco
- Industry & Services
- Transport
- Public Administration

**35+**
- Years of experience with a Startup mindset

**98%**
- Customer Retention Rate
Project Management
Digital Technology Service

- Project management as a service (PMaaS) focuses on coordinating IT projects.
  - Infrastructure level
  - Application software level

- Effective project management directly influences
  - success rate
  - time and budget
  - fosters collaboration
  - mitigate risks
  - smooth environment/project

43%

Improvement in strategical alignment, and 25% decrease in failed project.

According to a value demonstration for Project Management as a Service (PMaaS)

*Keyed in leading project portfolio management software
**Pillars of Project Management**

**Knowledge and experience**
Deep hands-on experience in domains of IT, methodologies, regulations/compliance, best practices, and other. For both small and high complex projects.

**Cost and time effective**
Compared to hiring in-house.

**Tools and technologies**
Access to a rich assortment of tools. Tools that facilitate, for example, collaboration and tracking.

**Flexibility and adaption**
Projects and clients might require approaches and methodologies that aligns accordingly.

**Scalability**
In terms of resources and expertise capabilities.

**Focusing on core competencies**
Client’s technical team is allowed more focus on IT related matters.

**Risk mitigation**
Experience in risk management helps avoid project delays, budget overrun, and all other potential emerging problems.

**Communication and stakeholder management**
Establishing an effective communication flow that involved all stakeholders. Facilitating regular updates and ensuring objectives are well-communicated and documented.
## Types of Project Management Office
The 4 Gartner types of PMO

<table>
<thead>
<tr>
<th>Activist</th>
<th>Delivery</th>
<th>Compliance</th>
<th>Centralized</th>
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</thead>
<tbody>
<tr>
<td>Alignments</td>
<td>More common</td>
<td>Context with immature processes,</td>
<td>Highly focused on consistent</td>
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<tr>
<td></td>
<td>Organization’s long-term vision</td>
<td>methodology, guidelines</td>
<td>business standards and practices</td>
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<tr>
<td>Reviews all the</td>
<td>Short-term results</td>
<td>Makes sure basic compliance applies</td>
<td>Centralized system for guidance</td>
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<tr>
<td>project plans and</td>
<td>Reviewing proposals and offering</td>
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<tr>
<td>business proposals</td>
<td>guidance</td>
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Sorint’s Tailored Journey

The make it model approach is instantiated from

Team
- Technical background
- Variety of seniority and skills

Experience
- Various ICT initiatives and industries

Methodology
- Prince 2 Agile
- PMI/PMBOOK

Flexibility
- Resources, methodologies, culture, and scaling

Communication
- Documentation
- Involvement
- Regular reporting
Smooth bridging from plan to execution

The make it model

**Strategy**
Defining objectives, activities, and governance. Comply with the industry and project's regulations.

**Method**
Implementation of processes and standards. Includes consistency and quality assurance, risk management, resource management.

**Culture**
Culture in the PMO, including talent development, collaborative culture, and stakeholder engagement.

**Relationship**
Stakeholder relationships, including requirement understanding, expectation management, and effective communication for gaining support and involvement.

**Result**
Improving PMO value through performance measurement, outcome monitoring, post-project reviews, and ongoing enhancement of effectiveness and efficiency.

Inspired from PMOGA
Experts Involved

Senior masterminds

Angelo Maturi
IT Project Manager | IT Infrastructure Specialist | Green IT Ambassador
+10 years of experience in PM. +15 years of experience in IT infrastructure activities

Massimiliano Zambetta
IT Project Manager | IT PMO
+10 years of experience in Project Management field and activities

Simone Zambelli
IT Project Manager | IT Infrastructure specialist
+10 years of experience in Project Management field and activities

Some prestigious certifications

[List of badges and certifications]
## Closer Look

### Areas and field of focus

<table>
<thead>
<tr>
<th>As-a-Service</th>
<th>Augmentation</th>
<th>Per-project</th>
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<tbody>
<tr>
<td>Requirements</td>
<td>Fixed period of time</td>
<td>Based on project</td>
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<tr>
<td>Compose proposal</td>
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<td>Retainer agreement</td>
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<tr>
<td>Scalable based on client/project's needs</td>
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Agile Practices
Technology Consulting Service

Software development project management solution that embodies set of values, principles, and practices aimed at empowering self-managed, cross-functional teams. It fosters a collaborative environment that encourages solutions. Building on feedback from stakeholders to enhance deliverables and facilitate rapid release to meet project’s deadline.
Going Forward
How we can move forward from here

One hour workshop

Read more on /sorintlab

Alternative approach