

# Modern Infrastructure

Digital Technology Service



# Agenda

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# **17** Offices **3** Continents

### **EUROPE**

Milan, Rome, Bergamo, Turin, Padova, London, Madrid, Frankfurt, Paris, Wroclaw, Brasov, Bologna, Lecce

### USA

San Diego

### **AFRICA**

Douala



## **Other Business Units**







# **Overview Facts**

### 900+

# **Tech-Savvy**

**Cloud Engineers** 

SREs

**DevOps Engineers** 

Full Stack Developers



## +40000

Training

hours

per year



## 50+

Technical Sircles



# Methodology

ISO 27001

ISO 20000

ISO 9001

ISO 14001



# **PM Methodology**

Prince2

PMI

Agile

SCRUM/UX



### 35+

Years of

experience

with a

Startup mindset



# 250+

Large Enterprise Customers



### Market

Finance & Insurance, Utility & Telco, Industry & Services, Transport, Public Administration



## 98%

Customer

Retention

Rate























**TIM** 













































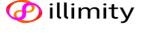
















engie





Ermenegildo Zegna





Banca









UniCredit









Clients























































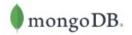


















































# **Modern Infrastructure**



## Digital Technology Service

 Shifting from traditional infrastructure to a modern approach. Entails aligning with the latest industry standards, best practices, and business needs.

Projects structured around specific data centre activities, such as

- Design and maintain hybrid/multi-cloud data centre
- Maintaining and managing the infrastructure

Fully automation

Network

- Observability
- FinOps
- Security
- Backup & Storage
- Virtualization

# **Modern Infrastructure**



## Digital Technology Service

- Platform (OS) consolidation in modern and automated approach. Hybrid & multi-cloud environment:
  - OS/Software installation & configuration
  - Migrating platforms
  - Patching solutions

- Design & maintain container platform
  - On-prem and/or multi-cloud using modern approach, and best practices
  - Open-source or vendor container platform distribution
  - Build CI/CD pipelines

- Secured container platform with SecOps methodologies
- Container backup
- Container observability



Adopting cloud technologies





Implementing containerization & virtualization with a modern approach



Adopting automation frameworks



Adopting GitOps frameworks



Adopting modern observability frameworks



Easily upgrading for software & application



Better data management



Scalability



Long-run cost optimization



**Shifting to** 

Modern

# **Specific Acitivities**



## Showcase of possible activities

# Server creation & consolidation

One click solution.

The right approach to manage VMs & servers in a hybrid & multicloud environment

#### Patching services

Managing & planning security patches with many platforms like Satellite, Foreman, WSUS, SCCM or other customed ones.

Stay up-to date

### Server migration

From unsupported or discontinued OS. e.g. RHEL 7 & Centos to a supported ones.

Custom automation pipeline and migration process through NGMS (Next Generation Managed Service)

# Observability, compliance, & Governance

Defect tracking, management & continuous monitoring.

Defining quality standards, requirement analysis, documentation & reporting compliance & standards, test planning & execution

#### Datacentre automation

Fully automation

Automation frameworks

HW, storage, network devices, Windows & Linux systems. Plus any kind of platform/software

#### Containerization

Transition from monolithic to microservice architecture. Full stack solution

GitOps approach for hybrid & multi-cloud orchestration tools.

CI/CD application pipeline & DevSecOps

### Backup & Storage

Solution design, implementation, advanced support, & task automation

Security hardening of data management infrastructure

### Project Management

Governance to achieve all project's goals with pre-set requirements

# Sorint's Tailored Journey



The make it model

# Analyse and consult

The challenge.
The environment.
The technology stack.

#### Collaborate

All together through specialized technology-related sirlces, and client's internal team.

Managed by Sorint PMO sircle.

### Implement

Carrying out the agreed plan.

Post and pre-project documentation.

#### Manage & Maintain

Through NGMS sircle, Sorint offers managing and maintaining solutions, for postproject activities.

Offering optimum solution and roadmap

# Sorint's Tailored Journey

Instantiated from

Every journey is a unique challenge, but our know-how:



Executed countless infrastructure related projects to prominent entities in Europe, US, and Africa.



For various industries



Customer retention rate



Dedicated sircles specialized in given fields and technologies



Highest certification in various fields and "Training Partner" to some vendors



Expert PM with technical background ensuring project's objectives are met

# **Experts Involved**

Data Recovery & Safety



Modern App Infrastructure

Next Enterprise X Team

Cloud Native Security

DevOps Engineering

Data Storage & Solution

Senior masterminds



Head of Modern Infrastructure

30 years of experience in IT infrastructure-related projects.

# Some Prestigious Certificates



From technology/vendor, skill levels, IT domains/specialization, to vender-neutral certifications

3CX 6sigma Aerohive Aerohive Networks Alison **ALTARO** Amazon **AMPG International APMG** Apple Aruba **AXELOS** Barracuda BIT Blue Team **BMC** Brocade **Business Objects CEPIS** CertProf Check Point Cisco Citrix Cloud Champion Cloudera

Cobit

COMMVAULT Company Tutor Compag CompTIA CROSSNOVA CSSC Cyberark D-LINK **Databricks Academy** DataCore **DELL EMC Devops Institute** Dynatrace Ec-Council **ECDL** Edx eipass Elastic eLearnSecurity **EMC** EnterpriseDB enVision **EUCIP** EXIN Extreme Networks F5

FacilityLive FinOps Foundation FireEye ForeScout **FORTINET GIAC GitLAB** Google Google Cloud Google Play Academy HashiCorp Hazelcast Hitachi HP Huawei IBM Infoblox **INIM Eletronics** Istituto Italiano di Project Management **ISTQB** Juniper Konnex Lacework LibraEsva Linux Foundation Linux Professional Institute

MariaDB Meru MIA-PLATFORM Microsoft MikroTik MongoDB Neo4i NetApp Netscreen Netskope Netwitness NETWRIX Novell NUTANIX ObserveIT Offensive Security OpenSecurityTraining2 ORACLE Palo Alto People Cert PMI Qualvs Rancher Academy Red Hat Reevo Cloud Academy Reuters

SCP Scrum Alliance Scrum.org ScrumStudy SonicWall SOPHOS Splunk Stormagic Sun SUSE Symantec **TERADATA** Toshiba Trend Micro Triton Veeam Vendor Veritas **VMware** WatchGuard WatchGuardONE WEBROOT University **ZERTO** 

ZyXEL

ISO 27001 ISO 20000-1 ISO 9001 ITIL

# **Closer Look**

Areas and field of focus



### Project-based

Analysis, architect, consultant, and implement.

Tailored proposals.

Based on project and client's needs.

### Staff Augmentation

Offer experts in given fields or technologies.

# **Bonus Slide**

## Related Solutions and Tools by Sorintians



#### NGMS

Core IT Service

Remotely manages IT infrastructures ensuring the correct functionality, support for vendor and Open-source products. Reducing response times to new problems. Speed, flexibility, method and technical preparation are part of our DNA.

Inquire



#### **Cloud Native Security**

Center of Excellence

Strategies, practices, & tools to safeguard the containerized applications and the underlying environment from potential cybersecurity threats and vulnerabilities. Plus, continuous monitoring.

Inquire



#### **DevOps Engineering**

**Technology Consultant Service** 

Advanced set of practices, tools, and technologies that power automation throughout the development, testing, and deployment phases.

inquire





#### PMO - Project Management

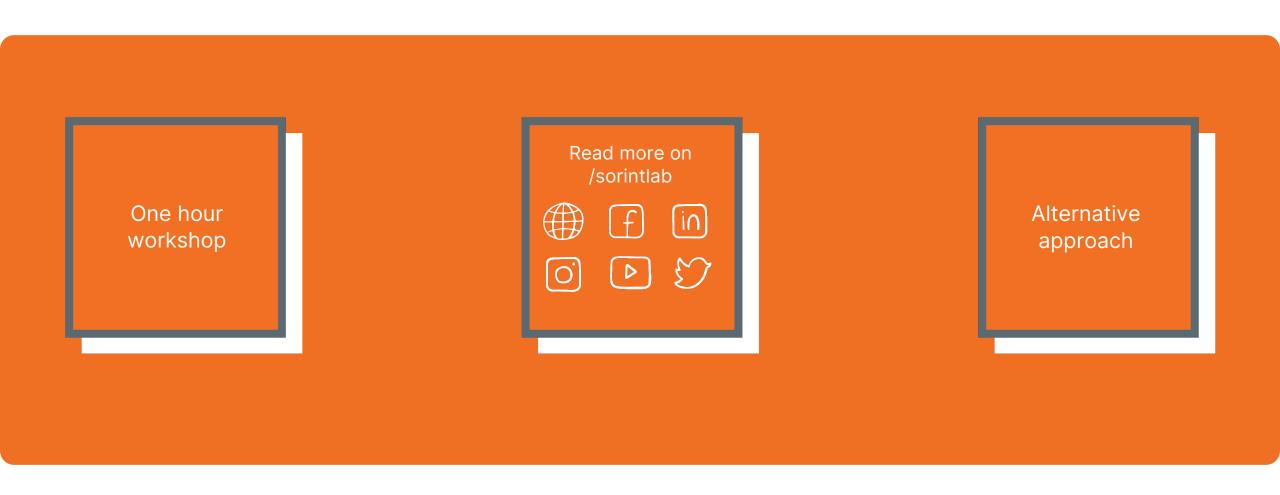
Center of Excellence

Project management as a service (PMaaS) focuses on coordinating IT projects. On both, infrastructure level and application software level.

inquire

# **Going Forward**

How we can move forward from here





BUILDING GREAT TECHNOLOGY

