

IT Resiliency Lifecycle Management

IT Operation Resiliency



Agenda

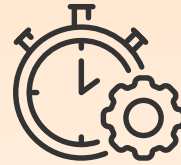
- IT Resiliency Lifecycle Management
- A Model Approach
- Scope & Offerings
- The Journey – Make IT Model
- Why SORINT.lab
- Service's Delivery Model

IT Resiliency Lifecycle Management

Suite of services that blend strategy, technology, and execution.

A strategic offering designed to strengthen your organization's business continuity initiatives—by anticipating, withstanding, and recovering from disruptions caused by system failures, cyberattacks, and operational incidents.

Integrates, from assessment & design to continuous operations



High Availability



Disaster Recovery



Cyber resiliency principles across full IT lifecycle

Making IT
Infrastructure & Application
Resilient
by Design

A Strategic Imperative from Modern Enterprises

Why IT resiliency matters?



Business Continuity is non-negotiable

A 1-minute downtime, does lead to financial losses, reputational damage, and customer attrition. Direct or indirectly.



Cyber threats are constant & evolving

Ransomware, DDoS attacks, and system breaches are no longer exceptions — resiliency is a core defense strategy.



Digital transformation increased the complexity

Hybrid and cloud-native environments require proactive and integrated resiliency to remain stable and secure.



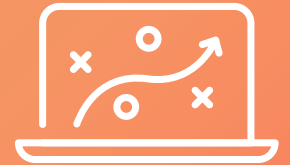
Regulatory pressure is growing

Compliance with standards like DORA, NIS2, ISO 22301, and others demands resilient IT operations.



Market expectations is higher than ever

Always-on services are the norm. Resilient IT enables consistent customer experience and brand trust throughout all touch points.

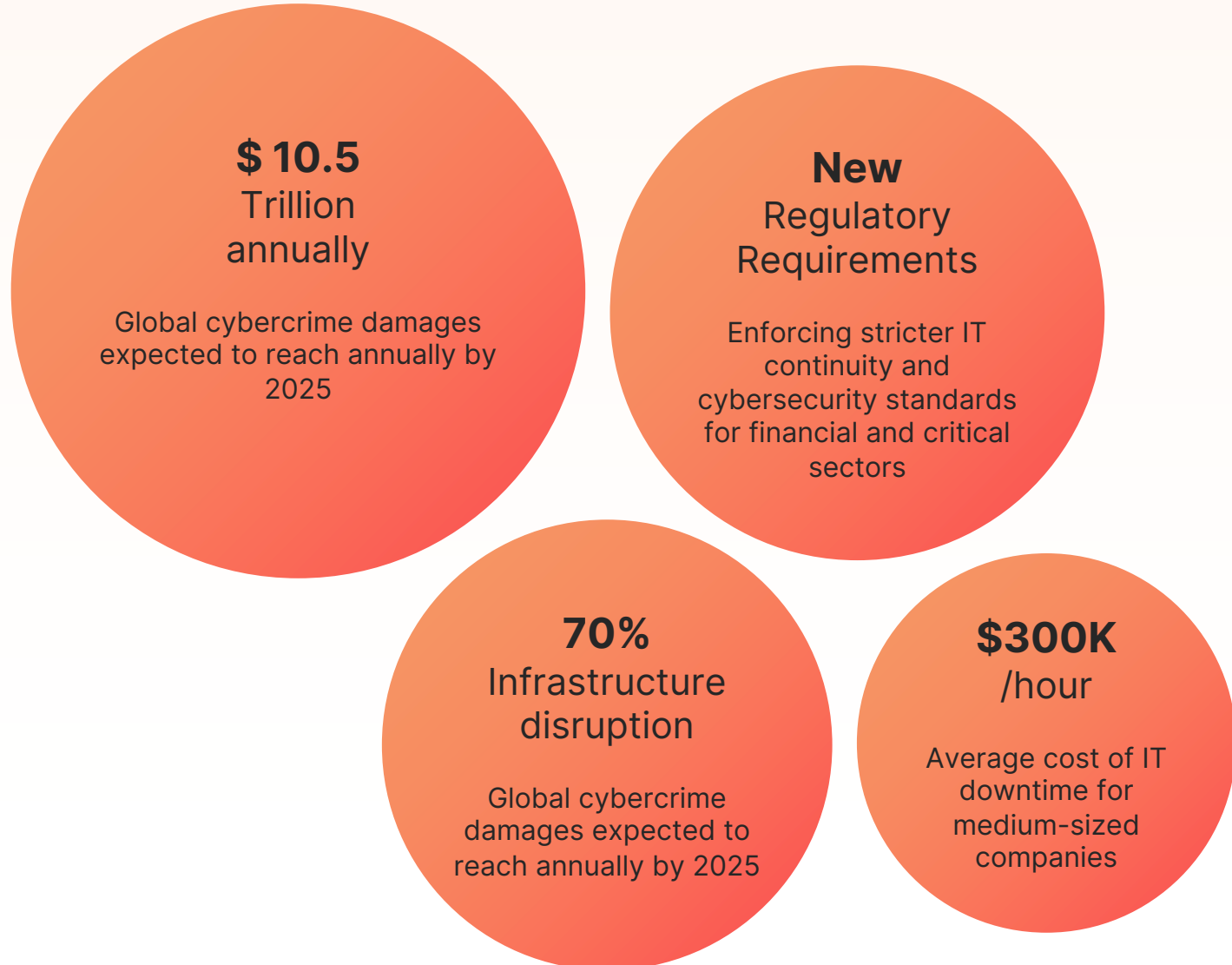


Resiliency is not just recovery. It's readiness!

A mature resiliency strategy ensures systems can withstand and adapt to disruptions - not just recover from them.

Why it's a priority today?

A Strategic Imperative
from Modern Enterprises



Sources, respectively:
Cybersecurity Ventures,
Gartner, N/A, & IDC

Our IT Resiliency Lifecycle Services

Assessment & Gap Analysis

1

Assess current IT resilience posture:

- Identify gaps in architecture, operations, and governance.
- Apply best-practice frameworks, business continuity, and align necessarily.
- Deliver actionable insights to reduce exposure and increase readiness.

DR Coordinating, Planning, and Testing

2

Design and implement disaster recovery strategies tailored to your organization's business needs:

- Ensure your involved team members are trained.
- Clarity of procedures.
- Systems are ready to recover fast and effectively.

Resiliency Solution Implementation

3

Executing Services

- Robust architectures to ensure high availability, DR, & cyber resiliency.
- Automated failover, replication, and rapid recovery to safeguard continuity.
- Embed secure development & RexSecOns practices into pipeline. Integrating resilience and compliance across both, infrastructure and applications layers.

Regulatory Compliance

4

Align IT resiliency strategies:

- Regulatory requirements and industry standards such as DORA, NIS2, and ISO 22301.
- Translates compliance into actionable architecture, processes, and operational improvements which strengthens overall
- IT governance.

Resiliency Operations as a Service

5

End-to-end management:

- UTD documentation of your DR & business continuity.
- Scheduled test cycles.
- Proactive RTO/RPO compliance reviews. Plus, full coordination during any recovery events.
- 24/7 managed services for all underlying technologies - infrastructure, platforms, & applications.

Make IT Resilient Operating Model

A modular, end-to-end approach designed to build and sustain IT resiliency across the entire lifecycle

Assess & Gap Analysis

A comprehensive assessment of current IT resiliency posture by analyzing infrastructure, processes, policies, and tools to identify gaps in relation to best practices.

Gap analysis report & prioritized roadmap

Design & Plan

Architect a tailored, resilient solutions covering infrastructure, application, and security layers — always aligned with your business continuity goals.

HA/DR architecture, compliance alignment, & implementation plan

Implement & Secure

Deploy the solutions and integrate secure software development practices using DevSecops pipelines to ensure resiliency from code to production.

Resilient systems, secure applications, & automated pipelines

Operate & Evolve

Deliver 24/7 managed services for all involved technologies and provide dedicated Resiliency Operations as a Service to keep your continuity strategy tested, updated, and fully operational.

Live DR plans, tested RTO/RPO, monitoring & incident response

Behind the Make IT Green Model

Experience

Managing & Operation

IT infrastructure of prominent organizations in Europe, US, and Africa



Proprietary Software Tools We Bring In!

Jump-starts the assessment process, automates Active Directory forest recovery, and enables resiliency operations across cloud, data, security, network, pipeline, & application layers

Other Enterprise Infrastructure Software

Ercole, Agola, & Stolon are some of ours!



Governance & Compliance Data Protection Solution



130+ entity Certification & Training

Top-tier in all relevant fields & domains. Certified "Training Partner" to key vendors.



Tackling challenges with SORINT.lab



A framework which allows effective collaboration across specializations, maximizing value by involving experts from every field. Smoothly!

End-to-end Technology Support

Holistic IT & governance capabilities, rather than a point solution

100% Vendor Independent – Purpose

Believe in technology that fosters innovation and human wellness. Our commitment towards every company, institution or community is to help them run their business and solve their problems through a choice of the best technology.



98% Customer Retention Rate



Offering's Delivery Models



Consultation

Assessment phase includes evaluating & identifying fitting approach.
A business & technical proposal submission.



Solution

Design & carry out implementation.



End-to-end

Includes 24x7 operation & management in accordance with SLA.

Request case studies

& you can also

We are all ears!

A discovery call with a technical engineer, or a business representative.

welisten@sorint.com

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